Standard Roll Sizes and Packaging

Roll Width:	Min - 13” on winders and/or salvage winder (anything under 13” is subject to prior approval and upcharges) Max - 72” on winders
Outside Diameter:	40”, 45”, 48”
Roll size Tolerances:	Plus - 1/16”
Standard roll wrap:	13” - 23.5” - Two (2) per bundle >23.5” - One (1) per bundle Mill can wrap two (2) per bundle on rolls 25” or less. Mill must wrap two (2) per bundle on rolls less than 17”
Body wrap:	2.25 turns - laminated kraft wrap
Wrap seal:	Glue or tape
Crimp:	Wrap allowance approximately 6” on each end

Machine Trim: All Machines 134” - 140”

Tolerance - Overruns/Underruns

The following percentages are considered industry standard as an allowable shipping tolerance for the completion of a manufactured item.

In a standard basis weight, finish and color:
1000 to 1999 lbs. .....Plus or Minus 25%
2000 to 4999 lbs. .....Plus or Minus 20%
5000 to 9999 lbs. .....Plus or Minus 10%
10000 to 39999 lbs. .....Plus or Minus 5%
40000 lbs. and over .....Plus or Minus 3%

In a non-standard basis weight, finish and/or color:
5000 to 9999 lbs. .....Plus or Minus 20%
10000 lbs. and over .....Plus or Minus 10%

Returns:

If the customer has a request for a return, customer service will categorize the return and direct the customer to the appropriate line of action. Returns can be classified as:

1. Quality complaint
2. Transit damage
3. Billing or service error
4. Customer error

For items 1 - 3, please refer to the Claims Guide for information on how to process a return for these errors. Returns due to customer error can be made under the following conditions:

- All returns must be authorized by WLPC sales or claims
- Returns can be made for standard grades only and must be in saleable condition
- Customers will be responsible for all freight charges for shipments to delivery location and return freight costs
- All returns are subject to a $10/cwt restocking fee

Last Day to Cancel (LDC): Last day to cancel an order is 30 days prior to shipment of the order.

Shipping Policies:

Methods of shipment:
Paper can be shipped by intermodal, truck and rail.
Less than a truckload:
Availability of less than truckload shipments is based on location and conditions – please contact your sales representative for pricing.
Customer pick-ups and special requests are only available with prior approval from WLPC.